

2018 TAMCAR Spring Academy

Franklin, TN

CMFO CPE Reporting Form

This form must be completed and turned in to receive credit for attendance. The form will be mailed back to you, please put your complete name and mailing address on this form.

NAME Charlotte Huntley City of Belle Meade
 STREET 4705 Harding Road
 CITY/STATE/ZIP CODE Nashville, TN 37205
 PHONE NUMBER 615 297 6041 EMAIL chunter@citybellemeade.org

Program Sessions					
Wednesday, April 18 th , 2018			Category	Course Length	CMFO CPE
	8:00 – 9:45	How We Communicate Subconsciously (part 1)	Financial	105 min	2
	10:00 – 12:00	How We Communicate Subconsciously. (part 2)	Financial	105 Min	2
	1:00– 2:45	The Customer Service Experience	Other	105 min	2
	3:00– 4:30	Tennessee Amusement Device Compliance	Other	90 min	2
Thursday, April 19 th , 2018					
	8:00 – 9:45	Strategic Planning, Why Your Organization Should Be Doing It.	Other	105 min	2
	10:00- 12:00	Dealing With Overtime and On-Call Pay Issues.	Financial	120 min	2
	1:00 – 2:30	The Alliance For Innovation	Other	90 min	2
	2:45 – 4:30	Tennessee Business License	Financial	105 min	2
		CMFO CPE based on 50 minutes per CPE			16

PARTICIPANT SIGNATURE Charlotte Huntley

MTAS VERIFICATION SIGNATURE _____

Mayor James V. Hunt
4705 Harding Road
Nashville, TN 37205

Charlotte Hunter
City Recorder

Job responsibilities include:

Collecting personal, real and property tax
Web site uploads - agenda, minutes
Welcome packets for new residents
collecting Stormwater fees
collecting Employee & Ceres Funds

minutes to all the Board Meeting:
Commissioners, Zoning, Codes and Planning

Answering the telephone
Greeting guests in the building

I really enjoyed this conference. It was first one to attend. It was very informative.

The issue that was covered that most affected my profession at the City of Belle Meade was the Customer Service Experience. I am the face and attitude of the city as I am the first contact. I take this part of my job very seriously. I try to make everyone's day better.

The session on "How We Communicate Subconsciously" was also informative.

It was long!

The session on "Amusement Device Compliance" will not apply to me as we have no fairs but I am sure it helped someone in the audience.

I learned a lot in the Three Pillars of Human Resources. The activities were both learning and entertaining. I hope I never have to deal with many of the issues presented, but training is always a good idea.

The three pieces of information that I learned that I did not know before would all be about Human Resources

- ① different laws
- ② stereotyping or discrimination
- ③ FMLA facts

all of the information will benefit me both professionally and personally.

The Session on Keeping the good from Breaking Bad was amazing. I am not that smart. I would not imagine ever being as low as those people to steal. Just crazy. There is always a better answer and help is out there if people want to be helped.

I am looking forward to the next Conference and feel I will be more informed at my new job.

Thank you,
Charlotte Schuster